



CAREER OPPORTUNITIES

Job Description: Software Developer

WELCOME TO PCI PAL

PCI Pal is a leading provider of SaaS solutions that empower companies to take payments securely, adhere to strict industry governance, and remove their business from the significant risks posed by non-compliance and data loss. We are integrated and resold by some of the worlds' leading business communications vendors, as well as major payment service providers.

We are currently looking for a Software Developer to join our UK team.

Location: Hybrid, with travel to our London or Ipswich Office at least once a month for collaboration and team meetings

THE OPPORTUNITY:

We're looking for a skilled and motivated Software Developer to join one of our agile squads, helping to design, build, and deliver high-quality features across the PCI Pal product suite.

You'll play a key role in writing clean, efficient, and testable code, while contributing to team discussions, sprint planning, and technical decisions.

This role is ideal for someone with a solid grounding in software engineering principles who's eager to take ownership of their work, contribute to improving existing systems, and grow through mentorship and hands-on experience.

You'll work closely with testers, team leads, and product owners in a fast-paced environment where continuous learning and high standards are part of the culture.

PRIMARY RESPONSABILITIES:

- Working as part of a close-knit squad of developers and testers to design, build and deliver high quality solutions in line with guidance and best practices of the department
- Drive best practices – think SOLID principles, design patterns and refactoring existing code to be more maintainable and efficient
- Writing code to develop, fix or enhance features within the PCI Pal product suite
- Working with your team lead and product owner to plan and refine projects
- Helping to ensure the team delivers high quality features on time in a rapidly changing environment
- Supporting the management of web infrastructure and performing associated health checks as needed
- Building and maintaining an expert knowledge of PCI Pal's products, services, and deployment methodology
- Creating internal technical and process documentation for your work to ensure knowledge is shared with the wider engineering team
- Maintain high standards of software quality within the team by establishing good practices and habits
- Writing testable, scalable and efficient code and leading code reviews
- Supporting live products
- Learning new technologies and keep abreast of existing technologies and be able to apply these to your work



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WE WANT TO HEAR FROM YOU IF YOU HAVE:

- 3 years+ experience in in modern **C#, TypeScript, HTML** and/or **CSS**
- Experience of using **WebAPI**
- **Cloud platform** experience, ideally **AWS**
- **CI/CD** experience
- Experience of using **debugging tools**
- Experience of modern **UI frameworks** (e.g. Vue or React)
- Able to create robust, maintainable and testable code, with high quality **unit tests**
- Strong understanding of **object-oriented programming and Dependency Injection**
- Experience of integrating with third party services using **APIs**
- Experience of using Git or similar to track changes
- Experience of using a logging framework and using structured logging

Nice to have:

- A solid understanding of security principles and secure coding including OWASP Top 10
- Experience of using **Infrastructure as Code** (e.g. CDK, Terraform)
- Experience developing serverless applications (e.g. Lambda)
- Experience of using observability systems such as Elastic APM or DataDog to track and diagnose issues in production
- Experience in VOIP, (SIP and RTP advantageous)
- Experience of TDD/BDD/DDD
- Knowledge of PCI compliance and associated standards such as ISO 27001
- Knowledge of accessibility standards and how to apply them (WCAG)
- Experience of Python and Data Analytics
- Experience of developing AI applications

IN RETURN WE OFFER:

- 25 days holiday, rising to 28 days per annum with length of service
- Medical, dental and optical insurance cover
- An exciting and flexible working environment surrounded by friendly and committed co-workers
- UK: Electric Vehicle Scheme
- "Work from anywhere" 2 weeks per year policy
- Training and development opportunities
- Access to an employee assistance programme and wellbeing support hub
- Team events
- Ad-hoc incentives and competitions

TALK TO US:

If you have any questions or want to find out more, we'd love to hear from you.

Please contact the Recruitment Team recruitment@pcipal.com