Job Description:
Platform Tester

WELCOME TO PCI PAL

PCI Pal is a leading provider of SaaS solutions that empower companies to take payments securely, adhere to strict industry governance, and remove their business from the significant risks posed by non-compliance and data loss. We are integrated and resold by some of the worlds' leading business communications vendors, as well as major payment service providers.

We are currently looking for a Platform Tester to join our UK team.

THE OPPORTUNITY:

The Platform Tester role is a new position created to reflect the rapid growth of the business.

As a tester you will be a part of the quality assurance stage of software development and deployment. You will manually test the code written by PCI Pal developers to ensure that it is in line with the requirements, fit for purpose, and bug and issue free before it gets deployed to our customers.

This integral role involves close collaboration within an agile team to plan and execute thorough manual test coverage for new releases of our platform. You will be responsible for producing clear, concise test scripts and detailed bug reports to ensure release quality and traceability before deployments across multiple platforms. While this is primarily a manual testing role, the right candidate will also have the opportunity to gain experience with automated testing in the future.

The successful candidate must be within commuting distance to both London and Ipswich. This is a hybrid role with expectation that when required, the successful candidate can travel to one of our offices at least once per week.

YOU WILL BE RESPONSIBLE FOR:

- Working across agile squads to ensure quality of releases
- Working closely with developers and product managers to develop and maintain test scripts
- Maintaining detailed test cases and results as audit evidence to support compliance requirements.
- Taking an active role in refinement of requirements to ensure all test scenarios are covered, and risks identified
- Attending new feature demonstrations and providing feedback to developers
- Providing detailed bug reports with clear steps to reproduce
- Manual testing in multiple browsers and devices
- Using our logging and reporting systems to perform high level debugging
- Develop expert knowledge on our system's functionality
- Collaborating with other teams when required to ensure new features are suitable for release
- Identifying potential risks and security implications in new features and ensuring additional testing is conducted in these areas.

WE WANT TO HEAR FROM YOU IF YOU:

- Have at least 5 years of experience testing within an agile team
- Ability to create test cases based upon written and verbal communication
- Excellent collaboration and communication skills
- Have extensive knowledge of software testing including designing and manipulating test data, and error handling strategies
- Experience of working in an agile environment
- Experience of regression testing
- High attention to detail
- Strong analytical and problem-solving skills
- Experience with mobile and multi-browser testing
- Confident in discussing technical detail with developers and product managers, and able to challenge assumptions where quality or security is at risk
- Nice to haves:
    - ISTQB qualification
    - Experience with testing telephony systems
    - Experience with, or an interest in, testing for security vulnerabilities
    - Experience with, or an interest in, automated testing

IN RETURN WE OFFER:

- 25 days holiday, rising to 28 days per annum with length of service
- Day off on your birthday
- Medical, dental and optical insurance cover (after qualifying period, subject to terms)
- Hybrid working
- An exciting and flexible working environment surrounded by friendly and committed co-workers
- UK: Electric Vehicle Scheme (after qualifying period, subject to terms)
- "Work from anywhere" 2 weeks per year policy
- Training and development opportunities
- Access to an employee assistance programme and wellbeing support hub
- Team events, ad-hoc incentives and competitions

TALK TO US:

If you have any questions or want to find out more, we'd love to hear from you.

Please contact the Recruitment Team recruitment@pcipal.com