Elevate your Zoom experience with PCI Pal

Enabling secure, PCI compliant payments over the phone and digital channels for a frictionless experience.

Secure payments for Zoom

PCI Pal seamlessly integrates with Zoom Phone and Zoom Contact Center, enabling organizations of any size to create a scalable, secure payment experience via the customers' channel of choice.

PCI Pal makes secure payments simple. With easy, frictionless experience for both customers and agents, allowing you to take transactions with confidence over every channel and ensure you are PCI DSS compliant.

PCI Pal Key to Pay

Redefining over-the-phone transactions

With Key to Pay, the customer enters their payment details using the keypad on their phone. We keep the transaction secure; the agent neither sees, nor hears any of the payment details. They just track the progress of each step and guide the customer through to completion.

PCI Pal Click to Pay

The ultimate in payment flexibility

When your customers are interacting with you over digital channels, your team can send them a secure digital link with PCI Pal Click to Pay. While sensitive payment details are kept hidden from the agent, they are able to see each step completed and guide the customer.

PCI Pal Speak to Pay

With automatic Speech Recognition from PCI Pal, customers have the option to speak rather than key their payment details, providing an enhanced payment option to customers.

Seamlessly integrated into your environment

Both Agent Assist and Digital are fully integrated into Zoom Phone and Zoom Contact Center. This means you provide a familiar and intuitive environment to your team that streamlines the payment process and delivers a seamless experience for both agent and customer.

PCI Pal fully integrates with a comprehensive set of the world's most popular payment gateways enabling you to quickly gain maximum benefits in your environment.

The PCI Pal secure payment advantage

Improved customer experience

By removing complexity and friction from the payment process and enabling transactions to be completed within the first interaction.

Reduce average handle time

By simplifying and streamlining the payment process removing friction and reducing average handle time.

Secure & compliant

By using a platform that is PCI DSS compliant and ensuring that no payment details are captured or held in your systems.

Enable payment choice

With the ability to take payments over the full range of communication channels, providing your customers with choice.

Improve agent experience

By taking the pressure off your team to collect and enter payment details, llowing them to focus on delivering the best experience.

Increase transactions

By making the payment process easy over every channel and ensuring more transactions are completed during first agent contact.

Transform your Zoom payment experience today with PCI Pal. Let us walk you through the solution.

Contact Us

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