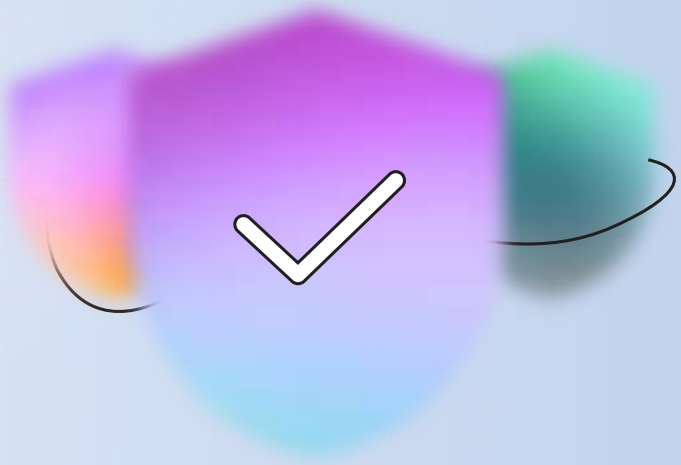
Assisted Secure Payments

Simplified, PCI-compliant payments for contact centers



Make every transaction a secure, compliant, and seamless part of an exceptional customer experience.

Omni-channel payments with no friction or frustration

Click to Pay

Speak to Pay

Key to Pay

Value & Benefits

Protect brand reputation

Reduce average handle time

Improve first call resolution rates

Increase revenue

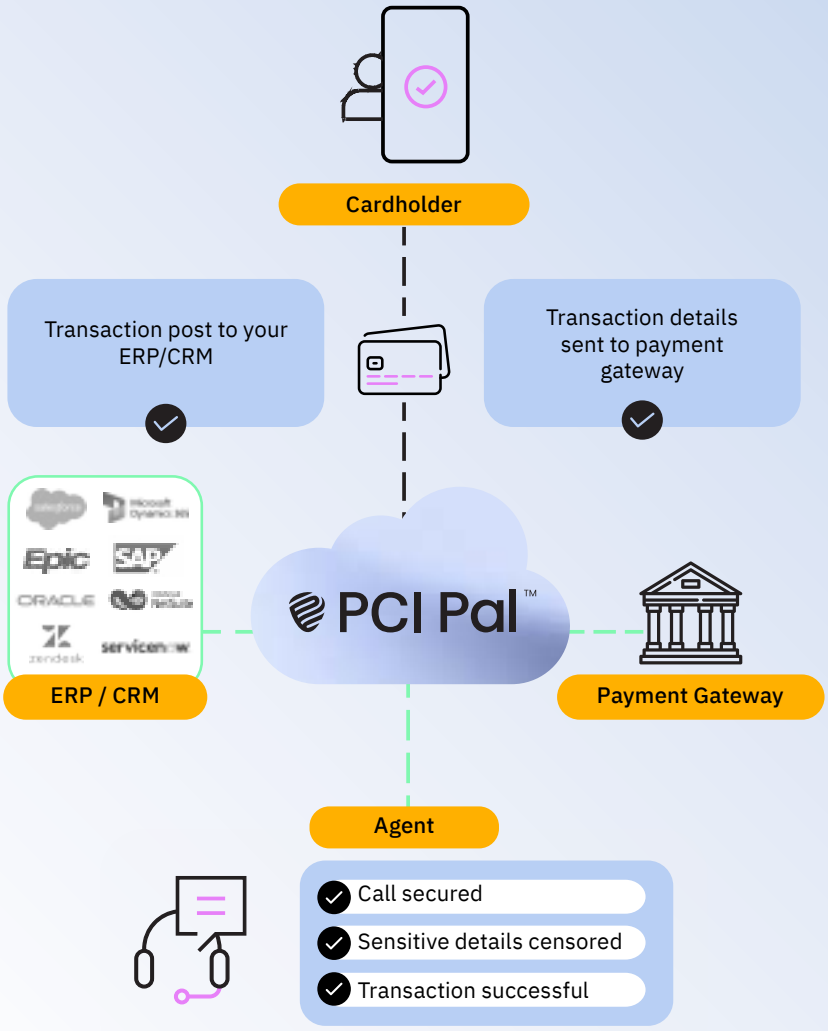
PCI Pal™

pcipal.com

> I've seen the board turn from red to green. Calls are resolved faster and customers are getting a better experience, boosting our Customer Satisfaction (CSAT) and Net Promoter Scores.
>
> - Head of Customer Support, Halfords



How PCI Pal works



Transform the Payment Experience

- Descope from PCI DSS compliance
- Omni-channel payment options
- Seamlessly integrated
- Real-time agent visibility
- Eliminate pause-and-resume
- Scalable for any size organization