



The Call & Contact Center Expo Names PCI Pal Finalist for Security Solution of the Year
2022 US awards recognize proven talent in communication and customer support innovation

Charlotte, N.C, February 8, 2021 – [PCI Pal®](#) (LON: PCIP), the international provider of secure payment services, today announces it has been named a finalist by the Call and Contact Center Expo in the category of Security Solution of the Year.

Hailed by the industry as a top indicator of innovators in the space, The Call & Contact Center Expo Awards celebrate the best talent, most ground-breaking products and the latest advancements in the customer engagement world. This year, PCI Pal is honored to be called a finalist for Security Solution of the Year.

This award evaluates the top payment providers, data security vendors and storage solutions in addition to a number of other security methods and tools in an effort to showcase the importance of compliance and trust. Protecting customer data and internal information is crucial for modern call center success and continuity during a period where security and CX are top of mind for all service oriented organizations.

“We’re delighted to be recognised as a finalist for our continued innovation and focus in the payment security space” said Jane Goodayle, SVP Global Marketing, PCI Pal. “In the current threat landscape, security has never been a greater concern for vendors, but at the same time it must be balanced with providing a great customer experience to ensure both seamless and safe interactions. PCI Pal understands these intricacies better than anyone, and we are proud to support the many organisations and partners that trust us.”

Winners will be announced at the Call and Contact Center Expo at the Las Vegas Convention Center on March 17. For more information on the event, please visit www.callandcontactcenterexpo.us/.

For more information on PCI Pal visit www.pcipal.com or follow PCI Pal on [Twitter](#).

+++

About PCI Pal

PCI Pal (LON: PCIP) is a leading provider of SaaS solutions that empower companies to take payments securely, adhere to strict industry governance, and remove their business from the significant risks posed by non-compliance and data loss.

Its mission is to safeguard reputation and trust by providing customers with secure payment solutions for any business communications environment including voice, chat, social, email, and contact center.



PCI Pal is integrated to, and resold by, some of the worlds' leading business communications vendors, as well as major payment service providers.

PCI Pal products can be used by any size organization globally, and it is proud to work with some of the largest and most respected brands in the world.

For more information visit www.pcipal.com or follow the team on LinkedIn: <https://www.linkedin.com/company/pci-pal/>.

Contact:

Jessica Robinson

pcipal@sourcecodecomms.com