PRESS RELEASE
8 February 2022

PCI Pal® shortlisted for the Best Compliance Product in the CX Awards 2022

PCI Pal® (LON: PCIP), the global cloud provider of secure payment solutions for business communications, has today announced it has been shortlisted for the Best Compliance Product category in the CX Awards 2022.

The inaugural CX Awards is a global awards event that celebrates Customer Experience within the contact centre industry, which aims to recognise exceptional talent, organisations and technology that support the overall customer experience.

PCI Pal Agent Assist- the cloud-based payment security solution is a finalist in the Best Compliance Product category, having been recognised for supporting organisations around the globe in handling payments in a secure and PCI compliant way, amid the pandemic. The category aims to recognise vendors that provide regulatory control and compliance solutions for CX, and has shown innovation and market success.

Jane Goodayle, SVP Global Marketing at PCI Pal, said, "We work hard to provide our global customer-base with a solution that will not only supports them in achieving PCI compliance, but importantly maintains a consistent and positive customer experience at the same time. To be shortlisted in the CX Awards Best Compliance Product category is therefore testament that this approach works. We are very happy to start 2022 with another award shortlisting, having received 12 over the last two years alone."

The winners will be announced in a virtual ceremony on 17 February 2022 at 16:00 GMT: https://awards.cxtoday.com/.

For more information on PCI Pal visit www.pcipal.com, call +44 207 030 3770 to arrange a demonstration or follow PCI Pal on LinkedIn: https://www.linkedin.com/company/pci-pal/.

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Notes to Editors:

About PCI Pal
PCI Pal is a leading provider of SaaS solutions that empower companies to take payments securely, adhere to strict industry governance, and remove their business from the significant risks posed by non-compliance and data loss.

Its mission is to safeguard reputation and trust by providing customers with secure payment solutions for any business communications environment including voice, chat, social, email, and contact centre.

PCI Pal is integrated to, and resold by, some of the worlds' leading business communications vendors, as well as major payment service providers.

The entirety of the product-base is available from its global cloud platform hosted in Amazon Web Services ("AWS"), with regional instances across EMEA, North America, and ANZ. PCI Pal products can be used by any size organisation globally, and it is proud to work with some of the largest and most respected brands in the world.

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