PRESS RELEASE

11 November 2021



PCI Pal® wins Payment Solution award at the Credit & Collections Technology Awards

PCI Pal, [LON:PCIP] the global provider of cloud-based secure payment solutions, has won the Payment Solution award at this year's Credit & Collections Technology Awards, for its work in enabling organisations to continue handling customer payments, securely and in a PCI compliant way, throughout the pandemic.

As staff transitioned to working from home, ultra-fast deployment of PCI Pal's payment security solutions has been possible via PCI Pal's globally-available cloud environment, enabling organisations to continue seamlessly transacting payments.

The award nomination focused on PCI Pal's Agent Assist solution, and included a case study looking at how GC Business Finance has benefited from the solution. Judges remarks included "an impressive solution", "[a] great example of speed to deployment in a challenging environment" and "An excellent cloud-based payment security solution for remote workers, which enabled resilience during the pandemic."

Commenting on the Awards, Colin White Founding Director at Credit Connect Media, said "It was great to be back an in-person event and highlight and celebrate the innovations in the sector. The finalists and eventual winners of this year's Awards should be rightly proud of their achievements. The finalists have offered a range of products and services that have best supported the sector, at a time when its success and growth is vital as we look ahead as hope to emerge from the pandemic and prepare to support people and businesses."

Jane Goodayle, SVP Global Marketing of PCI Pal said, "The payments space is full of innovation so for our work to be recognised for its role in supporting organisations manage payments securely throughout the pandemic is a great honour. We have risen to the challenge to assist customers around the globe in not only ensuring payments can be handled as seamlessly as possible, but with the assurances that payment card data is secure no matter where agents are located."

For more information on PCI Pal visit <u>www.pcipal.com</u>, call +44 207 030 3770 to arrange a demonstration or follow PCI Pal on <u>Twitter</u>.

ends

Notes to Editors:

About PCI Pal

PCI Pal is a leading provider of SaaS solutions that empower companies to take payments securely, adhere to strict industry governance, and remove their business from the significant risks posed by non-compliance and data loss. PCI Pal's mission is to safeguard reputation and trust by providing customers with secure payment solutions for any business communications environment including voice, chat, social, email, and contact centre.

PCI Pal is integrated to, and resold by, some of the worlds' leading business communications vendors, as well as major payment service providers.

The entirety of the product-base is available from PCI Pal's global cloud platform hosted in Amazon Web Services ("AWS"), with regional instances across EMEA, North America, and ANZ. PCI Pal products can be used by any size organisation globally, and it is proud to work with some of the largest and most respected brands in the world.

For more information visit <u>www.pcipal.com</u> or LinkedIn: <u>https://www.linkedin.com/company/pci-pal/.</u>

Editor's Contact:

Peppa Sheridan, Peptalk Communications + 44 (0)7725 121189 // peppa@peptalkpr.co.uk