PRESS RELEASE
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PCI Pal® signed-up to reduce payment security risk for Essex County Council

PCI Pal, the global provider of cloud-based secure payment solutions, has today confirmed that it has been selected by Essex County Council, to manage the security of the organisation's telephone-based payment transactions by reducing the need for any sensitive payment card information to be entered from within the Council's IT infrastructure.

Working with PCI Pal's partner, Pay360, Essex County Council will utilise the cloud-based Call Secure Plus solution to ensure all payments handled by the Council's 250 telephone-based employees are completed in the most safe and compliant way, to help meet the requirements of the Payment Card Industry Data Security Standards (PCI DSS) and reduce related risk to the Council.

The Call Secure Plus solution will enable Essex County Council's customers to input payment information in an anonymous way using their telephone keypad, yet the agent remains on the line, able to assist callers in seamlessly completing the transaction. Importantly, no payment card information will enter the Council's systems and will instead be sent directly to the payment merchant for processing.

The solution integrates with the Council's existing telephony and contact centre systems, in addition to its existing payment gateways.

Ben Quick, Sales Director at Pay360 said "Today, the risks presented by cybercrime are significant and it's important that organisations have systems and processes operating in the most safe and secure way. We therefore recommended the integration of the Call Secure Plus solution, for a number of reasons: the first being that payment information will not enter the Council's system at any stage, meaning no customer credit card data will be stored, therefore greatly reducing overall risk. Secondly, it will enable the Council's agents to remain in full conversation with customers, providing a seamless payment experience."

Darren Gill, Chief Revenue Officer for PCI Pal said, “We are delighted to have been selected by Essex County Council, via our partner Pay360, to help the organisation secure all payments that are managed by its 250 employees.”

For more information on PCI Pal visit www.pcipal.com, call +44 207 030 3770 to arrange a demonstration or follow PCI Pal on Twitter.

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Notes to Editors:

About PCI Pal
PCI Pal is a leading provider of SaaS solutions that empower companies to take payments securely, adhere to strict industry governance, and remove their business from the significant risks posed by non-compliance and data loss. PCI Pal’s mission is to safeguard reputation and trust by providing customers with secure payment solutions for any business communications environment including voice, chat, social, email, and contact centre.

PCI Pal is integrated to, and resold by, some of the worlds' leading business communications vendors, as well as major payment service providers.

The entirety of the product-base is available from PCI Pal’s global cloud platform hosted in Amazon Web Services ("AWS"), with regional instances across EMEA, North America, and ANZ. PCI Pal products can be used by any size organisation globally, and it is proud to work with some of the largest and most respected brands in the world.

For more information visit www.pcipal.com or Linkedin: https://www.linkedin.com/company/pci-pal/.

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