PCI Pal Wins Second Consecutive CyberSecurity Breakthrough Award
International Awards Program Recognizes Outstanding Information Security Products and Companies

CHARLOTTE, N.C., Oct. 15, 2020 – PCI Pal®, the global provider of secure payment solutions, today announced that it has been named the winner of the "Data Security Solution Provider of the Year" award in the annual CyberSecurity Breakthrough Awards program conducted by CyberSecurity Breakthrough, a leading independent market intelligence organization that recognizes the top companies, technologies and products in the global information security market today. In 2019, PCI Pal was recognized for "Compliance Software Solution Provider of the Year" from CyberSecurity Breakthrough.

PCI Pal's suite of Level 1 PCI DSS certified solutions are built around the needs and processes of organizations taking Cardholder Not Present (CNP) payments. Customizable, scalable, and reliable with 24/7 global support, the solutions are able to work with existing customer service operations with minimal friction to ensure a seamless, secure, and compliant customer experience.

PCI Pal provides organizations with secure payment solutions that enable them to take payments across all business communication channels including voice, webchat, WhatsApp, social media platforms, email, and SMS, delivering a true omnichannel secure payment environment for businesses globally. The PCI Pal platform ensures these channels are descoped from the requirements of PCI DSS while retaining operational flexibility to engage in conversations with the customer and take payments securely.

"Increased security threats and new data privacy regulations have made it challenging for organizations to prioritize the experience customers are demanding, while also maintaining data security and compliance," said James Barham, CEO of PCI Pal. "With all our solutions served from our global cloud environment, customers can continue to be protected across existing telephone, payment, and desktop environments, ensuring no degradation of service while achieving security and compliance. Additionally, with extensive operations and technical experience in the contact center sector, we are uniquely qualified to deliver the most suitable and operationally efficient cloud-based secure payment solutions to organizations globally."

The mission of the CyberSecurity Breakthrough Awards is to honor excellence and recognize the innovation, hard work and success in a range of information security categories, including Cloud Security, Threat Detection, Risk Management, Fraud Prevention, Mobile Security, Email Security and many more. This year's program attracted more than 3,750 nominations from over 20 different countries throughout the world.

"PCI Pal is strongly positioned for modern business, empowering contact centers and businesses taking Cardholder Not Present payments to deliver excellent and secure payment experiences, which has become even more important in response to the amount of virtual transactions due to the COVID-19 pandemic," said James Johnson, managing director, CyberSecurity

Breakthrough. "Compliance, fraud prevention and data protection are top priorities for all businesses and PCI Pal breaks through the crowded CyberSecurity industry with a compelling solution to deliver on these priorities. We are pleased to recognize PCI Pal with our 'Data Security Solution Provider of the Year' award and extend our congratulations to the entire PCI Pal team."

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About PCI Pal
PCI Pal® is the global provider of secure payment solutions for contact centers and businesses. PCI Pal's globally accessible cloud platform empowers organizations to take Cardholder Not Present payments securely without bringing their environments into scope of PCI DSS and other card payment data security rules and regulations. With products served from PCI Pal's cloud environment, integrations with existing telephony, payment, and desktop environments are flexible and proven, ensuring no degradation of service while achieving security and compliance. PCI Pal provides a true omnichannel solution so payments can be managed securely via telephone, IVR or across any digital channel, including Webchat, Whatsapp, Social Media, Email and SMS. PCI Pal has offices in London, Ipswich (UK) and Charlotte NC (USA). For more information visit www.pcipal.com or follow the team on Twitter: https://twitter.com/PCIPAL

About CyberSecurity Breakthrough
Part of Tech Breakthrough, a leading market intelligence and recognition platform for global technology innovation and leadership, the CyberSecurity Breakthrough Awards program is devoted to honoring excellence in information security and cybersecurity technology companies, products and people. The CyberSecurity Breakthrough Awards provide a platform for public recognition around the achievements of breakthrough information security companies and products in categories including Cloud Security, Threat Detection, Risk Management, Fraud Prevention, Mobile Security, Web and Email Security, UTM, Firewall and more. For more information visit CyberSecurityBreakthrough.com.