

**PRESS RELEASE**  
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## **PCI Pal shortlisted for the 2018 Card and Payments Awards**

[PCI Pal](#), the specialist provider of secure payment solutions for global contact centres, has been announced as a finalist in the 2018 Card and Payments Awards for the 'Best Achievement in Retail Payments' category.

The award submission focusses on how PCI Pal has supported retailer AllSaints in delivering a secure payment card solution that complements customer experience. The judges have shortlisted the entry in the prestigious awards, which recognises excellence and innovation in the UK and Ireland card and payments industries.

James Barham, Chief Commercial Officer for PCI Pal said: "To be shortlisted for the 2018 Card and Payment Awards for the work we do in supporting retailers is a fantastic achievement. Since implementing our Agent Assist secure payment solution, AllSaints have not only seen a two-third reduction in how long it takes to process phone sales, but additionally they have been able to take their contact centre environment out of scope from full PCI DSS, securing customer payment information across their customer experience teams.

The Card & Payments Awards Gala Evening at the Grosvenor House Hotel, Park Lane, London will take place on 1st February 2018, where over 1200 key players from across the industry are expected to join together to celebrate the industry's achievements.

For more information, visit [www.pcipal.com](http://www.pcipal.com) or call +44 207 030 3770 to arrange a demonstration. Alternatively, follow PCI Pal on [Twitter](#).

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### **Notes to Editors:**

#### **About PCI Pal PLC**

PCI Pal is a specialist provider of secure payment solutions for contact centres and businesses taking Cardholder Not Present (CNP) payments. PCI Pal's globally accessible cloud platform empowers organisations to take payments securely without bringing their environments into scope of PCI DSS and other relevant data security rules and regulations.

With the entire product portfolio served from PCI Pal's cloud environment, integrations with existing telephony, payment, and desktop environments is simple and light-touch, ensuring no degradation of service while achieving security and compliance.

With extensive operations and technical experience of the contact centre sector, PCI Pal is uniquely qualified to deliver operationally efficient cloud-based payment security solutions to organisations operating on a global scale.

PCI Pal has offices in London, Ipswich (UK) and Charlotte NC (USA). For more information visit [www.pcipal.com](http://www.pcipal.com) or follow the team on Twitter: <https://twitter.com/PCIPAL>

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