

PRESS RELEASE
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PCI Pal® receives double-shortlisting in the 2020 Card and Payment Awards

[PCI Pal®](#), the secure payments provider to contact centres, has been announced as a finalist in the 2020 [Card and Payments Awards](#) in two categories; Best Security or Anti-Fraud Development and Best Achievement in Retail Payments.

Now in its 15th year, the Card and Payments Awards recognise excellence and innovation in the UK and Irish card and payments industries. Each year many eligible organisations compete for one of the prestigious awards, which are judged by an independent panel of industry experts.

PCI Pal's Agent Assist payment security solution is the focus of each entry, demonstrating how it supports organisations - both nationally and internationally – to securely handle Cardholder Not Present payments within contact centre environments. By using DTMF masking technology, organisations securely transact payments, while also complying with the PCI DSS guidelines.

Jane Goodayle, VP Global Marketing for PCI Pal said, "This year has seen our Agent Assist solution recognised with many industry accolades and we are all delighted to now be shortlisted in not one but two categories at the annual Card and Payment Awards. We're looking forward to the award ceremony in the New Year."

The winners for the Card and Payments Awards will be revealed February 6th 2020 at the London Marriott Grosvenor House Hotel, Park Lane, London. The full shortlist is available to download here: <https://www.cardandpaymentsawards.com/download/#>

For more information on PCI Pal visit www.pcipal.com, call +44 207 030 3770 to arrange a demonstration or follow PCI Pal on [Twitter](#).

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Notes to Editors:

About PCI Pal PLC

PCI Pal is the specialist provider of secure payment solutions for contact centres and businesses taking Cardholder Not Present (CNP) payments. PCI Pal's globally accessible cloud platform empowers organisations to take payments securely without bringing their environments into scope of PCI DSS and other card payment data security rules and regulations.

With the entire product portfolio served from PCI Pal's cloud environment, integrations with existing telephony, payment, and desktop environments are simple and light-touch, ensuring no degradation of service while achieving security and compliance.

PCI Pal has offices in London, Ipswich (UK) and Charlotte NC (USA). For more information visit www.pcipal.com or follow the team on Twitter: <https://twitter.com/PCIPAL>

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