## PCI Pal® collaborates with Oracle to offer enhanced payment security to its contact centre customers

*The relationship enables Oracle's customers to achieve compliance with PCI DSS for Cardholder Not Present (CNP) payments*

**Charlotte, N.C., November 17, 2020 --** PCI Pal®, the global provider of secure payment solutions and a member of Oracle PartnerNetwork (OPN), today announced a new collaboration with Oracle to offer its contact centre customers additional security and compliance options for Cardholder Not Present (CNP) payments.

Bringing together Oracle's market-leading Enterprise Session Border Controller (E-SBC) with PCI Pal's proven PCI compliance solutions, Oracle customers can ensure that their voice interactions and sensitive cardholder data are secure.

With contactless transactions becoming a necessity for many businesses, CNP payments are on the rise. Correspondingly, however, bad actors have taken notice and are targeting these new systems and business processes. Safeguarding customers' data must be a priority. By taking advantage of PCI Pal's relationship with Oracle, organisations can ensure PCI DSS compliance by connecting to PCI Pal directly from any Oracle E-SBC with flexibility for traditional office-based interactions and the increasingly common remote worker scenario.

The solution both secures sensitive financial information and 'de-scopes' the customer network environment from the requirements of PCI DSS.

"Both the rapid shift to remote working and the surge in demand for Cardholder Not Present (CNP) payment processing introduce new data security and compliance challenges for contact centres," said Andrew Morawski, GM and Senior Vice President, Oracle Communications. "Helping our customers get ahead of those concerns is a top priority, and our joint solution with PCI Pal does just that. Utilising our E-SBC on-site or from the cloud and PCI Pal's cloud-based solution, we can help our customers attain compliance with the highest standard of payment security."

"With decades of experience securing real-time communications, data and applications, Oracle understands the importance of data security in safeguarding a company's reputation and customer trust," said Darren Gill, Chief Revenue Officer, PCI Pal. "We're so excited to be working with them to offer their customers unparalleled trust, security and compliance for their contact centres."

For more information, visit www.pcipal.com.

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**Notes to Editors:**

**About PCI Pal**
PCI Pal is a leading provider of Software-as-a-Service ("SaaS") solutions that empower companies to take payments from their customers securely, adhere to strict industry governance, and remove their business from the significant risks posed by non-compliance and data loss. PCI Pal's products secure payments and data in any business communications environment including voice, chat, social, email, and contact centre. It is integrated to, and resold by, some of the world's leading business communications vendors, as well as major payment service providers. The entirety of PCI Pal's product-base is available from its global cloud platform hosted in Amazon Web Services ("AWS"), with regional instances across EMEA, North America, and ANZ. PCI Pal products can be used by any size organisation globally, and it is proud to work with some of the largest and most respected brands in the world.

PCI Pal has offices in London, Ipswich (UK) and Charlotte NC (USA). For more information visit www.pcipal.com or follow the team on Twitter:  https://twitter.com/PCIPAL

**About Oracle PartnerNetwork**
Oracle PartnerNetwork (OPN) is Oracle's partner program designed to enable partners to accelerate the transition to cloud and drive superior customer business outcomes. The OPN program allows partners to engage with Oracle through track(s) aligned to how they go to market: Cloud Build for partners that provide products or services built on or integrated with Oracle Cloud; Cloud Sell for partners that resell Oracle Cloud technology; Cloud Service for partners that implement, deploy and manage Oracle Cloud Services; and License & Hardware for partners that build, service or sell Oracle software licenses or hardware products. Customers can expedite their business objectives with OPN partners who have achieved Expertise in a product family or cloud service.  To learn more visit: http://www.oracle.com/partnernetwork

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