PCI Pal Named "Compliance Software Solution Provider of the Year" Award in 2019 CyberSecurity Breakthrough Award Program
International Awards Program Recognizes Outstanding Information Security Products and Companies

CHARLOTTE, NC, Oct. 2, 2019 – PCI Pal, the secure payments provider to contact centers, today announced that it has been named the winner of the "Compliance Software Solution Provider of the Year" award from CyberSecurity Breakthrough, a leading independent market intelligence organization that recognizes the top companies, technologies and products in the global information security market today.

PCI Pal safeguards the reputation of brands by providing organizations that engage with customers with secure and compliant payment solutions that are cloud-based and globally accessible. It empowers organizations to take Cardholder Not Present (CNP) payments securely in their contact center without bringing their environments into scope of PCI DSS and other relevant data security rules and regulations. All of this is achieved while the customer experience is optimized.

"With the entire product portfolio served from PCI Pal's global cloud environment, integrations with existing telephone, payment and desktop environments are not only light-touch but also operationally efficient, ensuring no degradation of service while achieving security and compliance," said James Barham, CEO, PCI Pal. "With extensive experience in the CX and contact center sectors - the majority of our staff have worked in these industries for over 50 percent of their professional careers, so we understand the sensitivities between security and customer service."

The mission of the CyberSecurity Breakthrough Awards is to honor excellence and recognize the innovation, hard work and success in a range of information security categories, including Cloud Security, Threat Detection, Risk Management, Fraud Prevention, Mobile Security, Email Security and many more. This year's program attracted more than 3,500 nominations from over 15 different countries throughout the world.

"Contact centers particularly have a complex challenge mixing security compliance with servicing their customers, but it is critical to meet these challenges in order to ensure that organizations reduce fraud and protect consumer data," said James Johnson, managing director, CyberSecurity Breakthrough. "The key is to not just ensure compliance, but also maintain the highest quality of customer service possible and we are recognizing PCI Pal as they empower their customers to do both. Congratulations to the PCI Pal team on their well-deserved 2019 CyberSecurity Breakthrough Award."

PCI Pal leverages a range of solutions that enable call centers to take payments from customers without the customer's sensitive credit or debit card data entering their environment. This ensures that personal data is protected from all risks whether internal or external, and that data is not stored so that in the event of a breach, there's no data to be stolen.

About PCI Pal
PCI Pal is the specialist provider of secure payment solutions for contact centers and businesses taking Cardholder Not Present (CNP) payments. PCI Pal's globally accessible cloud platform empowers organizations to take payments securely without bringing their environments into scope of PCI DSS and other relevant data security rules and regulations.

With the entire product portfolio served from PCI Pal's cloud environment, integrations with existing telephony, payment, and desktop environments is flexible and proven, ensuring no degradation of service while achieving security and compliance.

PCI Pal has offices in London, Ipswich (UK) and Charlotte NC (USA). For more information visit www.pcipal.com or follow the team on Twitter @PCIPAL.

About CyberSecurity Breakthrough
Part of Tech Breakthrough, a leading market intelligence and recognition platform for global technology innovation and leadership, the CyberSecurity Breakthrough Awards program is devoted to honoring excellence in information security and cybersecurity technology companies, products and people. The CyberSecurity Breakthrough Awards provide a platform for public recognition around the achievements of breakthrough information security companies and products in categories including Cloud Security, Threat Detection, Risk Management, Fraud Prevention, Mobile Security, Web and Email Security, UTM, Firewall and more. For more information visit CyberSecurityBreakthrough.com.