

PCI PAL RECOGNIZED AS BEST COMPLIANCE PROVIDER AND BEST CALL CENTER SOLUTION AT CNP 2018 AWARDS

Company takes judge and customer choice awards across both categories, recognizing unparalleled dedication to ensuring PCI standards compliance

Charlotte, N.C., May 21st, 2018--PCI Pal, the secure payments solution provider for contact centers, has been recognized by the CNP 2018 Awards as Best PCI Compliance Provider and Best Call Center Solution by both judges and customers. Selected for its dedication to supporting merchants' efforts to remain compliant with PCI standards, the recognition comes less than a year after the company's US expansion.

This is the second consecutive year that PCI Pal has won both categories' customer choice awards but the addition of both judging panel awards saw the team sweep both categories completely.

PCI Pal COO North America, James Barham, comments, "Being recognized by both peers and customers is an incredible achievement and testament to the dedication of our growing US team. With increased pressure on businesses to reduce fraud and protect consumer data, the industry is at an inflection point. We are delighted to be recognized for the role we play in guiding businesses towards compliance."

Founded in the UK, PCI Pal expanded into the US market in 2017, opening its first office in Charlotte, North Carolina. In the past year the team has seen consistent growth, relocating senior team members from the business' London HQ and making a series of in-market senior hires to fuel growth. The company has also evolved its offering significantly over that time, migrating its PCI DSS solutions to the cloud to become the only true cloud provider able to deliver global services.

Barham continues, "Businesses with contact centers across the US are under pressure to achieve compliance and security while maintaining quality customer service - a challenging proposition. The combination of our heritage, technology and expertise means our team is perfectly positioned to deliver the most suitable and operationally efficient solutions to businesses as they invest in meeting this challenge."

For more information visit <https://www.pcipal.com/us/>

ABOUT PCI PAL

PCI Pal is a specialist provider of secure payment solutions for contact centers and businesses taking Cardholder Not Present (CNP) payments. PCI Pal's globally accessible cloud platform empowers organisations to take payments securely without bringing their environments into scope of PCI DSS and other relevant data security rules and regulations.

With the entire product portfolio served from PCI Pal's cloud environment, integrations with existing telephony, payment, and desktop environments is simple and light-touch, ensuring no degradation of service while achieving security and compliance.

With extensive operations and technical experience of the contact center sector, PCI Pal is uniquely qualified to deliver operationally efficient cloud-based payment security solutions to organisations operating on a global scale.

PCI Pal has offices in London, Ipswich (UK) and Charlotte NC (USA). For more information visit www.pcipal.com or follow the team on Twitter [@PCIPAL](https://twitter.com/PCIPAL)