

PRESS RELEASE
24th November 2020



PCI Pal® shortlisted for Best Technology Initiative at the Card and Payments Awards

PCI Pal®, the global provider of secure payment solutions, today announced it is a finalist in the Card and Payments Awards 2021 for the 'Best Technology Initiative'. PCI Pal has been recognised for supporting Waltham Forest Borough Council in securing telephone-based payments, and enabling staff to continue taking payments in a secure and compliant way while working from home.

Waltham Forest Borough Council has implemented PCI Pal's Agent Assist, which ensures its resolution centre staff can securely handle telephone-based payments, removing sensitive cardholder data from their infrastructure, no matter where they are physically working.

The Card and Payments Awards remains one of the leading networking events of the year for the UK and Irish card and payments industry. Now in its 16th year, the awards recognise success and innovation, from companies including card issuers, co-brands, merchant acquirers, payment processors and other payment service organisations.

Jane Goodayle, SVP -Global Marketing, PCI Pal said, "2020 has been a challenging year for all industries and organisations, however the requirement to maintain payment security and compliance has remained a constant, while transitioning to remote working.

"We're proud to have supported our clients through these challenging times and Waltham Forest Borough Council is a great example. We are delighted to be recognised by the Card and Payments Awards judges for how we have secured Waltham Forest Council's contact centre payment process and look forward to hearing the results in 2021."

The winners of the Card and Payment Awards will be announced on 21st April 2021. For more information, visit: www.cardandpaymentsawards.com.

For more information on PCI Pal visit www.pcipal.com, call +44 207 030 3770 to arrange a demonstration or follow PCI Pal on Twitter.

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Notes to Editors:

About PCI Pal

PCI Pal is a leading provider of Software-as-a-Service ("SaaS") solutions that empower companies to take payments from their customers securely, adhere to strict industry governance, and remove their business from the significant risks posed by non-compliance and data loss. PCI Pal's products secure payments and data in any business communications environment including voice, chat, social, email, and contact centre. It is integrated to, and resold by, some of the world's leading business communications vendors, as well as major payment service providers. The entirety of PCI Pal's product-base is available from its global cloud platform hosted in Amazon Web Services ("AWS"), with regional instances across EMEA, North America, and ANZ. PCI Pal products can be used by any size organisation globally, and it is proud to work with some of the largest and most respected brands in the world.

PCI Pal has offices in London, Ipswich (UK) and Charlotte NC (USA). For more information visit www.pcipal.com or follow the team on Twitter: <https://twitter.com/PCIPAL>

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